

Job Specification - Director of Engineering



Job Title: Director of Engineering

Direct report to: Chief Technology Officer

Location: London Bridge/Winnersh/Home-working: you will only need to come to the office for team meetings when and if required, usually one or two days a week.

Package: commensurate with the seniority of role including aggressive bonus plan, car allowance and share options which are part of an HMRC approved scheme.

The Artesian:DueDil Company – do better business faster

In September 2021, Artesian and DueDil announced a merger.

“This exciting merger announcement brings together two exciting UK Fintechs both of which play a key role in the broader NatWest Group. Artesian providing client relationship intelligence for our frontline and business development teams and DueDil with their integration with Mettle helping us completely automate business account opening. I am looking forward to seeing what the combination of the two great innovators will bring”

Ian Isaac Managing Director – Lombard

Artesian is known for its strong in frontline engagement capabilities, bringing engagement insights from social and news and a powerful rules-engine to manipulate data to create engagement signals delivered through an appealing web interface.

DueDil is strong in middle and back-office automation, with a powerful data-ingestion, augmentation and enrichment engine that focuses on delivering compliance information via an API.

The **merger** provides a unique **single-platform** to allow Customers in the regulated industries of Financial Services, Banking and Insurance to help these customers solve three key challenges:

- Find the right customers
- On-board them faster
- Keep them for life

Job Specification - Director of Engineering

Do better business, faster.

Find the right Customers

Pinpoint the Customers you want based on risk profile and opportunity - use insights to get them talking about the things which are important to them

Onboard faster

Frictionless straight through onboarding with robust compliance and audit

Keep your Customers for life

Real-time insights and continuous in-life monitoring to identify risks and opportunities and assist with customer remediation

The only platform that links customer engagement, acquisition, onboarding and remediation

Our newly merged company will serve over 600 customers including the UK leading banking, financial services and Insurance customers which include:

600+ customers impacting millions of businesses
Banking, Financial Services & Insurance

Banked :			

600+ Clients	15K Relationship professionals served every day	25y Experience in data intelligence	47bn data points processed daily	150m API calls a month

Job Specification - Director of Engineering

Artesian : DueDil have strong financial backing from Octopus Ventures, Notion Capital, Augmentum with a seasoned team of Founders who have successfully built and exited multiple start-up's in the past. Our Angel investors include Dr Steve Garnett (ex. EMEA Chairman of SFDC) and Stephen Kelly (ex. CEO of SAGE).

Check us out at <https://www.better-business-faster.com/>

Artesian: DueDil Core Values

We try to hire like-minded people which is why our core values are important because if you join us it is pretty important that you fit right in. Ask yourself, do they describe you?

- **Growth Mindset** – you want to grow and improve (you, your company, your customer)
- **Resourceful** – you find ways to get it done
- **Accountable** – you do what you say
- **One Team** – one boat, one race

Key Responsibilities

- Be part of the CTO's leadership team. Actively participating in goals settings, strategies development, and oversee their execution across the relevant teams, making sure all engineering activities and projects are aligned with company goals and objectives.
- Conduct regular cost reviews analysis of the infrastructure and accountable for the systems reliability, resilience and observability.
- Management, mentoring and coaching of the following teams:
 - Engineering teams managing Internal and External APIs and WebApps
 - DevOps
- Recruit, manage, motivate, and retain world-class Engineering teams.
 - Ensure development pathways are created for all staff that allows for a clear understanding of the skills and experiences required for promotion or moves to other engineering roles.
 - As part of the above, work with HR to ensure that development support is made available to all engineering members. This could take the form of technical training, development assessments and coaching programmes for example.
- Establish and drive a sense of community within the Engineering teams. Build and maintain autonomous teams using:
 - Agile/SCRUM Framework
 - DevOps culture and best practices
- Build and maintain positive relationships with both internal and external stakeholders. Collaborate with cross-functional teams including product and operations.
- Oversight of acquisition and integration of third-party systems
- Implement procedures, policies and quality standards to ensure the highest levels of performance, customer satisfaction and security.
- Continuously highlight and surface to the product team technical possibilities and work closely with them to feed those learnings iteratively into product discovery.

Job Specification - Director of Engineering

Must have

- Technical background with good system design skills and proven experience working with distributed systems
- Experience with at least one major cloud computing platform (AWS/GCP/Azure)
- 2+ years' experience managing multiple engineering teams

How to Apply

If this role sounds like you, please send your CV to people@artesian.co